



Continental Automated  
Buildings Association

**Your Information  
Source  
for  
Home & Building  
Automation**

**North America's  
Home & Building  
Automation Association**

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## **DIRECT ENERGY BUSINESS SERVICES JOINS CABA BOARD**

**May 14, 2004**

The Continental Automated Buildings Association has appointed Robert (Bob) Huggard to its Board of Directors. Mr. Huggard previously served on the CABA Executive Committee and Board of Directors, when he represented the Canadian Gas Association.

"We are delighted to welcome Mr. Huggard back to the CABA Board," said Ronald J. Zimmer, President & CEO of CABA. "His work in providing comprehensive, integrated energy solutions within the business-to-business marketplace, including a complete range of heating, ventilation and air conditioning services ranging from energy retrofits to building automation services and financing for capital intensive projects, reinforces the importance our organization places on the integrated systems and home/building automation sector."

Mr. Huggard is President of Direct Energy Business Services. He is responsible for the strategic development and operational performance of Direct Energy Business Services across North America.

The firm provides comprehensive energy solutions to 25,000 commercial businesses throughout Canada and the U.S. The firm offers: natural gas and electricity price protection; a complete range of heating, ventilation and air conditioning services including energy retrofits, installation, maintenance programs, service, and repair; building automation services; energy management software; and financing for capital intensive projects.

Mr. Huggard is also a member of the Executive Committee of Centrica North America, Direct Energy's parent company. Direct Energy Business Services is a wholly owned subsidiary of Centrica plc, a leading U.K.-based energy services provider with 44 million customer relationships worldwide.

"By joining CABA's Board, we will assure that a strong voice is raised on issues concerning the ability of large buildings to provide more productive environments through automation," said Mr. Huggard. "I am pleased to return to an organization that provides fundamental services, such as the provision of market research, to its membership."

He holds a BA in Economics from Dartmouth College, New Hampshire and a MBA from York University.

### **About CABA**

The Continental Automated Buildings Association (CABA) is a leading industry association that promotes advanced technologies in homes and buildings in North America. More information is available at [www.caba.org](http://www.caba.org).

**About Direct Energy Business Services**

Direct Energy Business Services provides comprehensive energy solutions to 25,000 commercial businesses throughout Canada and the U.S. It offers natural gas and electricity price protection; a complete range of heating, ventilation and air conditioning services including energy retrofits, installation, maintenance programs, service, and repair; building automation services; energy management software; and financing for capital intensive projects.

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